

Seeker Dermatology FAQs

Where are you located?

We're located at 12200 Renfert Way Suite 100, Austin TX 78758. We share a suite with Austin Area OBGyn in the Women's Center Tower of St. David's North Austin Medical Center off Mopac. You can park free of charge in lot C or D, located nearest to the East entrance. We also have complimentary valet parking available by the ER.

Do you accept my insurance?

We accept most major insurance plans including Medicare. We are out of network with all Dell, Seton, and Ascension plans. Medicaid and HMO plans require a referral from your primary care provider. To determine if you are in-network or require a referral, or what services are covered by your plan, a quick call directly to your insurance company should help answer those questions.

How do I make an appointment?

For medical appointments, you can call the nurse line at 737-910-3376 or submit an online appointment request and we will call you ASAP. Most of our cosmetic appointments are available for online booking, or you can reach the cosmetics team at 512-222-5120.

What can I expect during my visit?

For full-body skin checks we ask that you arrive without makeup or nail polish and wearing loose-fitting clothing. We will have you change into a robe so that the provider can easily check your entire body to your comfort level. If any biopsies or lab work is necessary, we will explain the process and why you need them.

For problem visits, we will take your history and do a focused exam of the area of concern.

Please come prepared to discuss your current medications, medical history, and family history if possible.

How often should I see a dermatologist?

For most people, a yearly full-body skin check is recommended. If you are receiving treatments for skin, hair or nail conditions, or cosmetic/aesthetic treatments, your provider will recommend the appropriate length of time between your visits.

What services do you provide?

Seeker Dermatology and Aesthetics treats a wide range of medical and cosmetic conditions including skin cancer, eczema, acne, hair loss, rosacea, melasma, psoriasis, and more. We also offer injectables and top of the line lasers and cosmetic treatments. Please see our menu of services or call to learn more.